

## QUALITY POLICY

The vision of the Management of Nafpaktos Textile Industry SA is the creation of a company, whose name will be synonymous to high quality cotton yarn in both Greek as well as, in the international market. For this purpose, Nafpaktos Textile Industry SA implements a *Quality Management System*, covering the below activities: **Production, storage, and marketing of cotton yarn** and is in accordance with the requirements of the standard EN ISO 9001: 2015 and the relevant legislation.

The strategy of the Management of the company recommends:

- The use of excellent raw and auxiliary materials.
- The use of excellent and latest technology equipment.
- The control of the characteristics of the products and the executed business processes.
- The satisfaction of the customers, partners, and other stakeholders.
- The commitment to provide the necessary resources to maintain and improve the Quality Management System.
- The commitment to meet the applicable requirements.

Implementing its strategy, the Management of Nafpaktos Textile Industry SA is committed to the following **OBJECTIVES**:

- Continuous increase of the degree of customer satisfaction.
- Productivity improvement.
- Reduction of operating costs.
- Reduction of customer complaints.
- Continuous training of the employees.
- Continuous improvement on the efficiency of the processes of the Quality Management System applied.

This Quality Policy is published and communicated to all interested parties & is implemented and supported by every employee of the company.

The Chairman of the Board  
Vassilios Polychronos  
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